

POSITIVE

Please, American Family, give the agents the credit that they deserve.

Offer competitive rates and watch growth reverse its downward curve.

Service is on the decline even though you say your goal is to be number one.

Is not it time to change your goal to just be in business when this decade is done?

To reduce the ranks of the agency force over one third in the next five years----

Is the sign of a desperate company or a decision made after too many beers!

Very soon American Family Brass will learn who made this company great.

Everyone hopes it will happen soon before, sadly, **it will be too late.**