November 1, 2012

To Agents Bulletin Board

Dear NAAFA,

Regarding the Deputy who got his homeowner policy canceled because he had a K-9 dog:

AmFam canceled this deputy's HO policy because they found out he had a police dog living with him. That is standard procedure in their underwriting guide. Now, after the "you know what" hit the fan, AmFam is tap dancing, using the term "miscommunication". A letter from the police dept. stating that they carry the insurance on this dog would not have enabled any other agent to get an exception from underwriting either. Historically, the company treats something like this like a "hot potato." It was the news media making this such a public issue that caused this deputy's policy to be reinstated. Interesting reading....can't you just see them scram?